

U-Series 2016 & 2012 Virtual Appliance

End-of-Life Customer Announcement

End-of-Life Date: December 31, 2026

Notification Date: November 21, 2025

Who and what is this notice for?

This communication is for BeyondTrust customers currently using one of the following U-Series Virtual Appliances:

- U-Series 2012 Virtual Appliance
- U-Series 2016 Virtual Appliance

This announcement marks the final phase of the EOL for all 2012 and 2016 models and versions across both U-Series Virtual Machine product lines.

How do I check my U-Series Virtual Appliance version?

To view your U-Series Virtual Appliance software version via the BeyondInsight Console: [U-Series Software and licensing](#).

To view your U-Series Virtual Appliance software version via the physical appliance: [U-Series Appliance version](#).

What's changing and why?

Our U-Series 2016 Virtual Appliance is set for EOL effective December 31, 2026, to align with [the end of support date for Microsoft Windows Server 2016 \(effective January 2027\)](#).

When Windows Server 2016 goes end of life in January 2027, in accordance with Microsoft policy, Microsoft will stop providing security updates and patches, **including for critical vulnerabilities**, as well as bug fixes and reliability improvements. This makes systems running Windows Server 2016 increasingly vulnerable to security threats over time.

When are the official BeyondTrust End of Life (EOL) dates?

- The U-Series 2012 Virtual Appliance EOL was reached on **October 10, 2023**. No security updates or bug fixes have been applied to this software since that date.
- The U-Series 2016 Virtual Appliance EOL is set for **December 31, 2026**. Security updates and bug fixes will cease to apply to this software after that date.

What are my replacement options?

We have more up to date products available for your U-Series Appliance Virtual Machine (either 2012 or 2016):

- U-Series 2022 Virtual Appliance (VMware, Nutanix or Hyper-V) latest version
- U-Series 2022 Virtual Appliance (AWS or Azure Marketplace)
- Password Safe Cloud
- Endpoint Privilege Management Cloud

What do I do next?

Reach out to your BeyondTrust Partner or the [BeyondTrust Migrations team](#). They will review all available options with you to ensure a successful migration from your EOL U-Series Virtual Appliance.

Note that migration [services](#) are not covered under maintenance contracts.

Frequently asked questions

1. Which products are used with the U-Series 2016 and 2012 virtual appliances?

- Password Safe with BeyondInsight
- Endpoint Privilege Management with BeyondInsight

2. Do I need to migrate off my U-Series virtual appliance now?

That depends on which version of the U-Series virtual appliance your organization is utilizing.

- **2016 U-Series virtual appliance:** No, not immediately. This notice is intended to give your organization ample time to plan the most appropriate migration strategy. End of life for the 2016 U-Series appliance is scheduled for the end of 2026.
- **2012 U-Series virtual appliance:** End of life for the 2012 U-Series virtual appliance was reached on October 10, 2023. Your organization may be at risk and vulnerable to security threats as there have been no security updates or bug fixes applied to the software since then.

We encourage you to review your virtual deployment and work with your BeyondTrust Partner or our Migrations team to determine the best path forward for your organization.

3. What appliance options are available for the on-premises versions of Password Safe and Endpoint Privilege Management?

BeyondTrust continues to sell and support U-Series 2022 Virtual Appliances for on-premises customers.