

May 15, 2025



## BeyondTrust Accessibility Conformance Report

*VPAT® International Edition Version 2.5*

***BeyondTrust Identity Security Insights***

### **BeyondTrust**

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## Name of Product/Version

**Name of Product:** BeyondTrust Identity Security Insights

**Version:** 5/15/2025

## Product Description

BeyondTrust Identity Security Insights is a web application that provides a centralized view of identities, accounts, entitlements, and privileged access across a customer's IT estate and detects threats resulting from compromised identities and privileged access misuse.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **BeyondTrust Identity Security Insights** as of **May 15, 2025** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2025, NVDA 2024.4, Freedom Scientific ZoomText 2025, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 10 and Windows 11.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some images have alternative text. Some images and graphical buttons do not have alternative text.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>No time-based media present.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>In the Report section, tables do not have the required semantic markup.</p> <p>Heading structural markup is used. On some pages, the heading structure does not reflect the visible hierarchy.</p> <p>Some controls (e.g., combo boxes, radio buttons, slider controls, text boxes) are not explicitly labeled.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Correct reading sequences cannot be programmatically determined when some popups are open, as well as in tables in the Reporting section.</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Instructions and content do not rely solely on sensory characteristics of components.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>On some pages, color is not used as the sole means of conveying information.</p> <p>On some pages, color is used as the sole means of showing focus.</p>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>No videos or audio recordings launch automatically when a page is loaded.</p>
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Some functions of the application are keyboard operable.</p> <p>Some controls (e.g., accordion controls, buttons, combo boxes, tooltips) are not keyboard operable. The True Privilege graph can only be moved via the drag and drop gesture.</p>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>In some areas, no keyboard traps occur.</p> <p>There is a keyboard trap in the “Recommendation Status” dialog.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Does Not Support</p>	<p>The application times out without warning the user.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Some notifications remain on the screen.</p> <p>Some notifications appear on the screen briefly with no method to pause or stop the animation.</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Flashing or blinking does not occur in the prohibited range.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Does Not Support</p>	<p>The application does not have a method to skip repetitive navigation links.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Some pages use descriptive titles.</p> <p>For some pages, the title does not accurately describe the page.</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>In some areas, the site can be navigated in an order that preserves meaning and operability.</p> <p>When some dialogs open, focus remains in the parent page. When some dialogs close, focus does not return to the calling control. For some modal dialogs, the focus order is not restricted to the dialog.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>The purpose of each link can be determined from the link text together with context.</p> <p>Some graphical buttons do not have an accessible name. For some graphical buttons, the accessible name does not reflect its purpose.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>Multipoint or path-based gestures are not used.</p>
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>In some areas, pointer functionality is not triggered via the down-event.</p> <p>In some areas, pointer functionality is triggered via the down-event.</p>
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Some user interface components with programmatic labels contain the text that is presented visually. Some user interface components with programmatic labels do not contain the text that is presented visually.</p> <p>Some user interface components have visible labels but are not programmatically labeled</p>
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>The application does not contain device or user motion functionality.</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>The language of pages is set programmatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.1 On Focus</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Putting focus on components does not initiate a change of context.
<p><b><u>3.2.2 On Input</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>In some areas, changing the setting of user interface components does not automatically cause a change of context in some areas.</p> <p>When multi-factor authentication is turned on, focus automatically moves to the next text box after the user enters one digit of the authentication code.</p>
<p><b><u>3.2.6 Consistent Help</u></b> (Level A 2.2 only)                      EN 301 549 Criteria – Does not apply                      Revised Section 508 – Does not apply</p>	Supports	The Help button is in a consistent location on all application pages.
<p><b><u>3.3.1 Error Identification</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Error messages are displayed on forms when fields are empty or improperly formatted. If the format entered by the user is invalid, error messages do not specify the expected format.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>The application provides labels or instructions for some components.</p> <p>Some combo boxes and text boxes do not have visible labels.</p>
<p><b><u>3.3.7 Redundant Entry</u></b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>Entry of redundant information is not required.</p>
<p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates that this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p>
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Some components are not explicitly labeled. Some components (e.g., accordion controls, buttons, combo boxes, menu buttons, spin boxes, tab strips) do not provide some required information (e.g., name, role, state).</p>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	The application does not restrict content to a single orientation.
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>When user personal information is requested, its purpose may not be programmatically determined.</p> <p>The <i>autocomplete</i> and <i>type</i> attributes are not set for some personal information fields.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	In some areas, text can be resized without loss of content or functionality. In some areas, there is loss of content or functionality.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are used for logos; this is considered essential.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Areas of some pages reflow for some zoom and screen sizes. Some content does not reflow after reaching some zoom levels or screen sizes.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some graphs, graphical buttons, and focus indicators do not meet the minimum contrast ratio of 3:1.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>In some areas, setting style properties to meet the text spacing requirement does not result in the loss of content or functionality.</p> <p>In the Reports section, setting the style properties to meet the text spacing requirement causes both loss and overlap of content.</p>
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Does Not Support	Hover content (i.e., tooltips, graph hover popups) does not allow for dismissal or hovering of the popup content.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	There are multiple ways to perform various functions throughout the application.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Visual focus is well-defined in some areas.  Visual focus does not appear on some controls (e.g., combo boxes).
<p><b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level AA 2.2 only)                      Revised Section 508 – Does not apply</p>	Partially Supports	Some items that receive focus are not entirely hidden by author-created content.  In some areas, controls that receive focus are entirely hidden by popups.
<p><b><u>2.5.7 Dragging Movements</u></b> (Level AA 2.2 only)                      Revised Section 508 – Does not apply</p>	Does Not Support	There is not a single pointer alternative for “drag and drop” operations (e.g., moving the True Privilege Graph).
<p><b><u>2.5.8 Target Size (Minimum)</u></b> (Level AA 2.2 only)                      Revised Section 508 – Does not apply</p>	Supports	Control targets meet the required CSS pixel size or have enough control spacing.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The language of pages is set programmatically.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Partially Supports	<p>Consistent identification occurs throughout the application.</p> <p>Consistent identification does not occur for some graphical buttons.</p>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Error messages are displayed on forms when fields are empty or improperly formatted. If the format entered by the user is invalid, error messages do not specify the expected format.

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>Application does not cause legal commitments or financial transactions to occur for the user.</p>
<p><b><a href="#">3.3.8 Accessible Authentication (Minimum)</a></b> (Level AA 2.2 only)                      Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>A cognitive function test is not required for authentication.</p>
<p><b><a href="#">4.1.3 Status Messages</a></b> (Level AA 2.1 and 2.2)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Status messages are announced by screen readers.                       Some error messages are not announced by screen readers.</p>

**Table 3: Success Criteria, Level AAA**

Notes: Product was not tested to WCAG AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components. Some components (e.g., accordion controls, buttons, combo boxes, menu buttons, spin boxes, tab strips) do not provide some required information (e.g., name, role, state).</p>
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components. Some components (e.g., accordion controls, buttons, combo boxes, menu buttons, spin boxes, tab strips) do not provide some required information (e.g., name, role, state).</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>
302.3 Without Perception of Color	Partially Supports	<p>On some pages, color is not used as the sole means of conveying information. On some pages, color is used as the sole means of showing focus.</p>
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: Software

Notes: This product is web-based and therefore this section is not applicable to the product.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The BeyondTrust accessibility statement can be found at: <a href="https://www.beyondtrust.com/blog/entry/beyondtrusts-commitment-to-digital-accessibility">https://www.beyondtrust.com/blog/entry/beyondtrusts-commitment-to-digital-accessibility</a>
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

# EN 301 549 Report

## Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The application is partially keyboard operable.

Criteria	Conformance Level	Remarks and Explanations
		The application provides name, role, state, and value information to assistive technology for some components. Some components (e.g., accordion controls, buttons, combo boxes, menu buttons, spin boxes, tab strips) do not provide some required information (e.g., name, role, state).
4.2.2 Usage with limited vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components. Some components (e.g., accordion controls, buttons, combo boxes, menu buttons, spin boxes, tab strips) do not provide some required information (e.g., name, role, state).</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>
4.2.3 Usage without perception of colour	Partially Supports	On some pages, color is not used as the sole means of conveying information. On some pages, color is used as the sole means of showing focus.
4.2.4 Usage without hearing	Supports	The application does not require user hearing.
4.2.5 Usage with limited hearing	Supports	The application does not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

## Chapter 5: [Generic Requirements](#)

Notes: This product does not have closed functionality and is not hardware.

## **Chapter [6: ICT with Two-Way Voice Communication](#)**

Notes: Not an ICT product with two-way voice communication.

## **Chapter [7: ICT with Video Capabilities](#)**

Notes: Not an ICT product with video capabilities.

## **Chapter [8: Hardware](#)**

Notes: This product is not hardware and therefore this section is not applicable to the product.

## **Chapter [9: Web](#) (see [WCAG 2.x section](#))**

Notes: The content of this section is contained in the WCAG 2.x section above.

## **Chapter [10: Non-web Documents](#)**

Notes: Product is a web application.

## **Chapter [11: Software](#)**

Notes: Product is a web application.

## Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The BeyondTrust accessibility statement can be found at: <a href="https://www.beyondtrust.com/blog/entry/beyondtrusts-commitment-to-digital-accessibility">https://www.beyondtrust.com/blog/entry/beyondtrusts-commitment-to-digital-accessibility</a>
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section

## Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not an ICT product that provides relay or emergency service access.

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **BeyondTrust Identity Security Insights** as of **May 15, 2025** and is only valid for the version and date it was tested.

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