

# Enhance Your Security Posture and Operational Efficiency Across Your Credentials, Endpoints, and IT Environment



Empowering support personnel to perform their roles without requiring full administrative privileges is essential in the fight to secure Paths to Privilege™.

**BeyondTrust addresses this challenge through its Endpoint Privilege Management, Remote Support, and Password Safe solutions.**

With these solutions, organizations can enhance operational efficiency, safeguard and service critical systems and endpoints, and facilitate compliance across diverse environments.

## Key Security Outcomes

### 24/7 Support Across Your Enterprise

Remote Support empowers your IT service desk to securely access, monitor, and control devices running on any system—Windows, macOS, Linux, Android, and iOS. Remote Support's 24/7 unattended access empowers service desks to eliminate downtime across your enterprise, with the ability to service and maintain every endpoint in your environment, no end user required.

### Reduce the Risk of Credential Theft or Misuse

Add Password Safe to discover, manage, inject, and rotate privileged credentials automatically, ensuring only authorized users can access critical systems. Secrets Safe is built into Password Safe, adding value and security for your DevOps teams and cloud-native systems.

### Increase Support Efficiency

With Endpoint Privilege Management enforcing the principle of least privilege, fewer support tickets reach the service desk. Technicians can easily audit any device, with full visibility into actions taken. This saves time and reduces costs. Additionally, Password Safe allows credentials to be injected into remote access sessions for secure, streamlined access.

### Minimize the Risk of Privilege Escalation

Implement Endpoint Privilege Management across your environment to enforce least privilege on all endpoints, ensuring users have only the specific access they need—right when they need it. Protect enterprise infrastructure by reducing the attack surface, ensuring only trusted applications run with the necessary permissions.

### Easy Compliance and Auditing

Track all access and activities for your service desk with best-in-class session monitoring, logging, and auditing. Get full video recordings and metadata showing granular details, down to which user is controlling the mouse, at any time.

See why BeyondTrust is the preferred choice of 75% of the Fortune 100, maintaining a 95% retention rate with a 95% CSAT score.

## Client Success Stories

### HOSPITALITY

**Wynn Resorts**  
**Dave Tyburski, CISO**

"We were looking for solutions that not only provided ease of use and ease of management, which we found in the BeyondTrust solution(s), but the integration of the multitudes of different solutions that BeyondTrust provides gave us the ability to integrate seamlessly through those different solutions."

### PUBLIC SECTOR

**City of Dothan, Alabama**  
**Davis Hart, IT Division Manager,**  
**Customer Service**

"One of the best things about working within the BeyondTrust ecosystem is that every solution is compatible with everything else. Once we realized we could integrate Password Safe with Remote Support, we shaved 30–45 seconds off every support call. Over time, that adds up."

**To learn more or request a demo, visit [www.beyondtrust.com](http://www.beyondtrust.com) or contact our sales team at [sales@beyondtrust.com](mailto:sales@beyondtrust.com).**

Our experts will guide you through the set-up process and help you get the most out of our solution.