

Enhance Endpoint Privilege Management with BeyondTrust Remote Support

Resolve issues faster without sacrificing security & extend least privilege to every support session.

BeyondTrust Endpoint Privilege Management customers have already removed local admin rights and enforced least privilege across their endpoints. But without the right remote access solution, support teams may still face delays, inefficient workflows, or the temptation to reintroduce risky standing privileges.

By pairing BeyondTrust Remote Support with Endpoint Privilege Management, organizations can empower IT and help desk teams to resolve issues quickly and securely—without undermining their least privilege strategy. Technicians using Remote Support can elevate privileges just-in-time within sessions, while every action is logged, monitored, and auditable.

Key Outcomes

Optimize IT Processes

70% of customers saw a decrease in incident resolution time with integrated Remote Support and privilege workflows.

Reduce the Attack Surface

Lock down access sessions with MFA, per-session MFA, and just-in-time access.

Reach Every Endpoint

Reduce mean time-to-resolution (MTTR) with secure, auditable access to any endpoint—Windows, macOS, Linux, iOS, or Android.

Least Privilege for All Access Sessions

Eliminate risky VPN access with granular, just-in-time access controls for employees, vendors, and contractors.

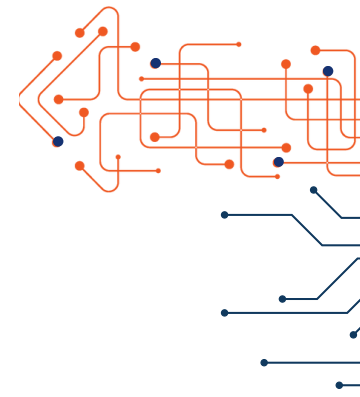
Simplify Compliance

Benefit from one-click reporting for compliance and audits, with full session video recording and granular metadata—down to which user clicked the mouse.

Take the Next Step

Go beyond least privilege with secure, efficient support. Complement your Endpoint Privilege Management deployment with BeyondTrust Remote Support to reduce risk, while keeping your workforce productive.

Learn more by [contacting us](https://www.beyondtrust.com/products/remote-support/trial) or request a free trial:
<https://www.beyondtrust.com/products/remote-support/trial>



Client Success Stories

"With the BeyondTrust + ServiceNow integration, one agent can save more than an hour each week; at our scale, that's 100 hours across our support team. In our world, even two or three minutes saves a lot of money, so this is a big win."

— *John Quinmore, Senior Knowledge, Reporting & Tools Engineer, Paychex*

"BeyondTrust Remote Support was the right product for Ariento because it achieved the cyber compliance requirements from the DoD, specific to DFARS and CMMC, in terms of our ability to service our defense contractor customers."

— *Chris Rose, Partner & CEO at Ariento*